




# 06 Contact details

Telephone numbers, street addresses, email addresses, and web addresses are expressed in slightly different ways in US and UK English.

-  **New language** Letters and numbers
-  **Vocabulary** Contact details
-  **New skill** Exchanging personal information

## 6.1 VOCABULARY CONTACT DETAILS

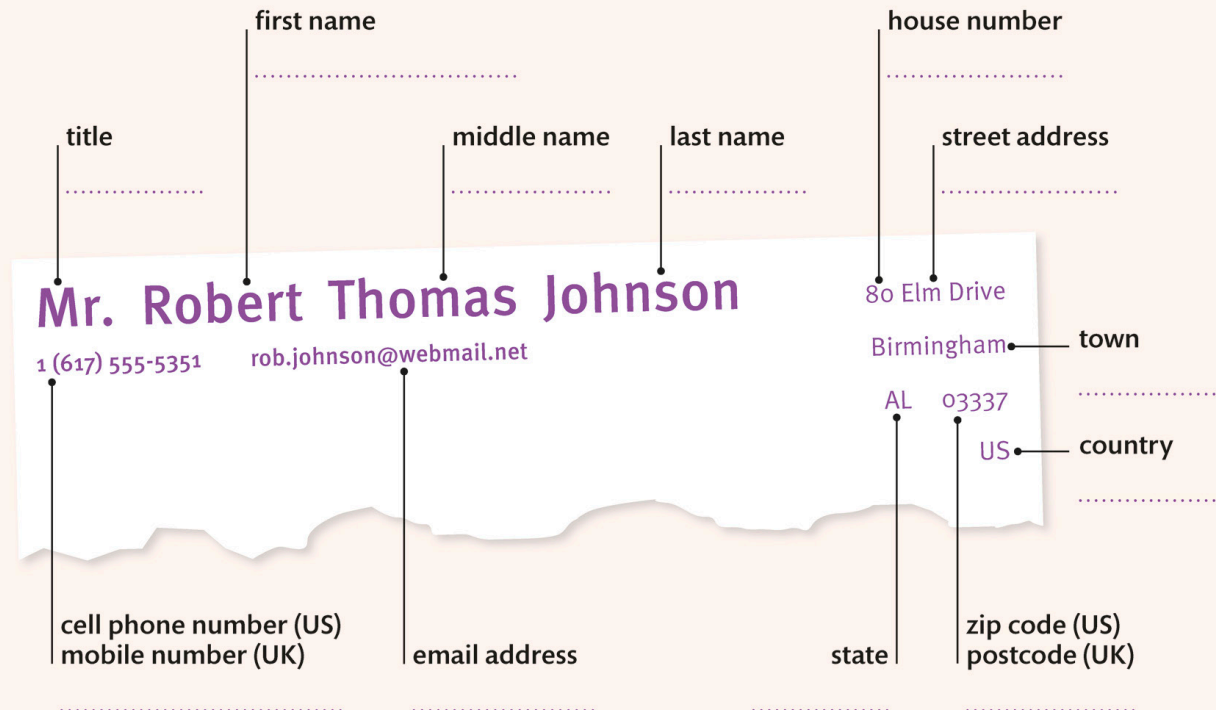


Diagram illustrating contact details for Mr. Robert Thomas Johnson, with labels for various parts of the information:

- title**: Mr.
- first name**: Robert
- middle name**: Thomas
- last name**: Johnson
- house number**: 80
- street address**: Elm Drive
- town**: Birmingham
- country**: US
- state**: AL
- zip code (US) / postcode (UK)**: 03337
- cell phone number (US) / mobile number (UK)**: 1 (617) 555-5351
- email address**: rob.johnson@webmail.net

## 6.2 PRONUNCIATION WEBSITES AND EMAILS

In spoken English, ".com," "@," and ".co.uk" are pronounced as follows:



Diagram illustrating the pronunciation of domain names and email addresses:

- www.domain.com**: dot com
- gill.smith99@domain.com**: at domain dot com
- gill.smith99@domain.co.uk**: at domain dot co dot UK



### 6.3 READ THE BUSINESS CARD AND WRITE ANSWERS TO THE QUESTIONS AS FULL SENTENCES



What is Mr. Smith's first name?

*His first name is Jonathan.*

1 What is his middle name?

2 What is his house number?

3 What town does he live in?

4 What is his zip code?

5 What is his cell phone number?



### 6.4 LISTEN TO THE AUDIO AND WRITE THE PLACE NAMES THAT ARE SPELLED OUT

*Illinois*

6 \_\_\_\_\_

1 \_\_\_\_\_

7 \_\_\_\_\_

2 \_\_\_\_\_

8 \_\_\_\_\_

3 \_\_\_\_\_

9 \_\_\_\_\_

4 \_\_\_\_\_

10 \_\_\_\_\_

5 \_\_\_\_\_

11 \_\_\_\_\_



### 6.5 ANSWER THE QUESTIONS BY SPELLING THE PLACE NAMES OUT LOUD

How do you spell "Northville?"

*N-O-R-T-H-V-I-L-L-E*



1 How do you spell "Chicago?"

\_\_\_\_\_



2 How do you spell "Madagascar?"

\_\_\_\_\_



3 How do you spell "Beijing?"

\_\_\_\_\_



4 How do you spell "Arkansas?"


\_\_\_\_\_



## 6.6 PRONUNCIATION NUMBERS

In American English, the number "0" is pronounced "zero," and repeated numbers are said individually. In British English, many different pronunciations are possible for 0 and rows of repeated numbers.

zero	"oh"	four four	forty-four	five five five	treble five
0		44		555	
nought		double four		triple five	five double five



## 6.7 LISTEN TO THE AUDIO AND ANSWER THE QUESTIONS



Joe is swapping contact details with the new friends he met on his trip around the world.

What is Steve and Eva's street address?

100a Valley Road

4 What state does Will live in?

1 What is Steve and Eva's phone number?

5 What is Will's zip code?

2 What is Raj's house number?

6 What is Joe's street address?

3 What is Raj's email address?

7 What is Joe's postcode?

## 6.8 PRONUNCIATION VOWEL SOUNDS

The names that you heard in the dialogue include different vowel sounds. Practice saying the names below, then listen and repeat.

Eva

Joe

Steve

Will

Raj





## 6.9 LOOK AT THE LUGGAGE TAG, THEN RESPOND TO THE AUDIO, SPEAKING OUT LOUD

Who does the missing luggage belong to?

*Jude Jones*



1 What is the name of her street?

2 Spell out the name of her town.

3 What's her mobile number?

4 What is her email address?

### 06 CHECKLIST



Letters and numbers ☐



Contact details ☐



Exchanging personal information ☐



### REVIEW THE ENGLISH YOU HAVE LEARNED IN UNITS 1-6

NEW LANGUAGE	SAMPLE SENTENCE	<input checked="" type="checkbox"/>	UNIT
QUESTION TAGS	The music is very loud, <b>isn't it?</b> The music isn't very loud, <b>is it?</b>	<input type="checkbox"/>	1.1, 1.3
PREPOSITIONS OF PLACE	I live <b>on</b> an island <b>off</b> the coast of Australia.	<input type="checkbox"/>	3.1
FRACTIONS	The stadium was only <b>3/4</b> full.	<input type="checkbox"/>	4.1
DECIMALS AND PERCENTAGES	According to our survey, <b>55.5%</b> of people exercise more than twice a week.	<input type="checkbox"/>	4.2, 4.3
TIMES AND DATES	The meeting took place at <b>half past two</b> on Monday, <b>April 6</b> .	<input type="checkbox"/>	5.1, 5.3
CONTACT DETAILS	My <b>email address</b> is rob@webmail.net.	<input type="checkbox"/>	6.1